

GENERAL TERMS OF SERVICES

1 March 2021

At your request Dimitrijević & Partners will provide you with legal assistance and will render legal services through the lawyers and associates it employs and retains, including its partners – founders (together jointly referred to as the “**Law Firm**”).

The Law Firm provides legal services in accordance with the laws of Bosnia and Herzegovina following the applicable Law on Legal Profession. In cooperation with local lawyers and law firms from the relevant jurisdictions, the Law Firm is capable of providing legal assistance also with regard to laws of, and legal matters in the following countries: (i) Slovenia, (ii) Croatia, (iii) Serbia, (iv) Montenegro, (v) North Macedonia, (vi) Albania, and (vii) Bulgaria. The list of the respective countries where we offer this assistance may be enlarged or amended, and you may be informed accordingly through the Law Firm’s web site www.dimitrijevicpartners.com or in any other suitable manner.

It is in our mutual interest that the provisions of legal services by the Law Firm are done so under clear terms and conditions. These general terms of services (“**General Terms**”) are the basis upon which our services are provided and apply to any instructions you give to the Law Firm. Your instructions and inquiries addressed to the Law Firm will constitute your acceptance of these General Terms.

In addition to these General Terms, there may arise a case when it is necessary to conclude a specific agreement between us for the provision of legal services (a) through an exchange of correspondence (electronic or in other form), or tacitly, or (b) as a formal agreement. For the purpose of this document, each of these two forms of the agreement, either individually or when used in combination with one another are to be referred as the “**Engagement Agreement**” or “**Agreement**”.

1. Instructions

In appointing the Law Firm to act on your behalf you authorize us to take any necessary steps to protect your interests in a concrete matter.



The scope of work in each particular matter for which you engage us will be defined in the Agreement and may be further specified in more detail in our communication, pursuant to the Agreement.

In cases where the Law Firm has either started with provision of legal services or has concluded our advising and/or services, and no formal Engagement Agreement was in place between us, by the mere fact of rendering legal advice and providing our services it will be deemed that you have accepted these General Terms, and that you accepted that the person acting in your name in instructing us was duly authorized to do so and was authorized to assume obligations on your behalf.

For the sake of clarity, should we have not exchanged a signed formal copy of the Engagement Agreement, you will be anyway deemed to have accepted these General Terms.

By receiving and accepting your first instructions or inquiries, it will be always deemed that the Agreement between us is in force and with full effect.

2. Scope of services

The Law Firm exclusively renders legal services and provides legal assistance. The Law Firm does not advise in relation to any business, financial, tax or any other non-legal issues. If you need advice on these matters, the Law Firm may recommend or engage advisors to assist in the respective areas. The Law Firm may assist you in providing translation services, by engaging expert translators.

In any of the above cases, the Law Firm does not accept nor does it bear any responsibility for the work of advisors or associates that you engaged based on our recommendation, or that the Law Firm engaged to provide services for you in relation to non-legal issues, including but not limited to financial advisors, translators, etc.

The Law Firm shall carry out its services professionally with the skill, care and diligence that are to be expected of advisors experienced in advising clients on commercial law. In performing the services, the Law Firm shall proceed diligently in accordance with the adequate strategy, and pursuant to the agreement with you, regarding the requirements of each particular situation.

The Law Firm will provide advice in one of the official languages used in Bosnia and Herzegovina or in the English language.



As agreed with you, and depending on the nature of the services that we are providing to you, our work may also relate to the determination of the legal status of a matter, the representation of the client in court or other administrative procedures, or the services may be in connection with judicial or other administrative procedures, including the provision of advice with regard to the commencement or avoidance of such procedures. This might also relate to providing legal defense from the criminal liability of yourself personally or your associates, employees and other connected entities.

Certain areas of law are under-regulated, and/or suffering from a considerable lack of practice or clear practical guidance, and/or lack of relevant expertise. The Law Firm shall carry out its services in accordance with our best understanding of the legal aspects of each matter or task, keeping in mind the primary and secondary legislation as well as the relevant legal practice.

Under no circumstances can we be held responsible in cases where competent authorities, including but not limited to courts and arbitrations, as well as other acting bodies, may develop and implement different legal conclusions than those of our Law Firm.

We cannot be held responsible for any failure to advise or comment on any matter which is not explicitly contained in your instructions.

Unless otherwise explicitly instructed to update our concrete legal assessment, we are not obliged to inform you about changes in the legal framework and practice, about potential changes in our legal advice in that regard, or changes that in that respect may occur due to changing circumstances relevant to your position, all of which may arise after the provision of our specific advice has been completed, irrespective of whether we are servicing you on a regular basis or providing you with one-off advice on a matter.

The fact that we may provide general information on changes in the legal framework or relevant practice through newsletters or similar bulletins of strictly informative character will not be deemed to constitute any additional or different obligation for us.

Unless otherwise explicitly stipulated in the Agreement, our engagement does not include providing formal legal opinions or audit letters. We may charge you additionally for these services.



3. Teams

When rendering our services, the Law Firm will ensure that you are assisted by an adequate team of lawyers and associates, without incurring unnecessary costs with respect to the number of engaged professionals.

You may propose the engagement of a specific professional for a particular service in connection with the concrete instructions you directed to us. The Law Firm shall endeavor to meet such requests, to the extent practicable, taking into consideration work organization and the existing professional obligations of the professionals you requested.

When engaging the Law Firm, you may explicitly or tacitly specify one or more of your representatives that will communicate with the Law Firm and issue instructions. After receiving such specifications, the Law Firm will include all designated members of your team in all our correspondence to you regarding the instructions we are receiving. We shall do so until you explicitly direct us to communicate only with specific members of your team.

If you have not designated specific members of your team and if the Agreement does not explicitly specify your team that is supposed to communicate with the Law Firm in the above described manner, we will be authorized to accept and act upon instructions from any member of your company or group of companies (the “**Group**”) received, among other means, from an email account that is being used by your Group.

In situations where we receive instructions from different formal addresses of different companies that are members of your Group, it will be deemed that the client of the Law Firm is the company that had concluded the Agreement with us, or in absence of the formal Engagement Agreement, the company that initially instructed us, irrespective of the factual invoicing entity (the “**Initial Client**”).

Unless otherwise agreed explicitly in the Agreement, the Law Firm will be responsible for its work exclusively to the Initial Client and will not be held liable towards any other member of your Group that may use the services or advice. In any case, our limitation of liability from the Agreement and from these General Terms will be applicable to all members of your Group as a single cap on our



total liability, and it will not be multiplied or increased whatsoever as a result of us working for your Group and/or different members of your Group.

4. Fees

Unless otherwise agreed explicitly in writing, our fees are based either on the official Attorneys at Law Tariff or on the amount of time spent on the matter multiplied by the applicable hourly rate of the engaged professionals.

The hourly rates of our lawyers and associates may be subject to change, as well as the official Attorneys at Law Tariff. Details of any such change will be delivered to you at least thirty (30) days in advance and in all cases will be outlined in the respective invoice.

Time spent on your matter will include meetings with you and travel time; considering, preparing, researching and working on briefs, opinions, filings and documents; attendance at the court, administrative and arbitration hearings; written correspondence; making and receiving of telephone calls; and attendance at audio or video internet conference calls.

Besides general application of hourly rates, it is possible to agree upon a fixed fee, as well as maximum amounts, i.e. cap values, to be paid for our work; we might give estimates of expected fees, all aimed at giving you an approximation on the basis of which you can appropriately budget and plan for the costs of our services.

In cases where we have agreed that you shall pay a fixed fee in advance, we will not charge any additional amount, except where the work performed is of a different nature, extent, scope, or volume than what we had initially projected based on your instructions.

All fee estimates provided by us (as opposed to an agreed fixed fee) are only given as a guidance that should help in budgeting and shall not be considered to limit our fees in any manner.

The above mentioned payment arrangements, fixed fees, caps, fee estimates, as well as all other agreements reached with regards to our fees after we sign a formal Engagement Agreement, if applicable, may be formulated also through an exchange of email correspondence that will be mutually binding in that respect.



In certain cases, upon the provision of a reason and explanation, we will request payment of fees and expenses in advance. If, upon receipt of your instructions, we do request payment for any amount of fees, this shall be a condition of our acting for you. Failure to make that payment will entitle us to refuse to proceed with, suspend or terminate our work for you on your matter.

When our fees are based on hourly rates, we will keep you regularly informed of the level of fees incurred and will advise you of any changes in circumstances that have a bearing upon previous information provided to you regarding the calculation of fees.

If your instruction is likely to last for considerable period, we will be sending you regular invoices on a monthly basis.

If, for any reason, we cease to represent you, we will charge you for all work done up to the date of termination of our engagement. Where we have given you a fixed price quotation and the matter does not proceed to completion, we will, unless otherwise agreed in writing, charge you for work done (which may be assessed on the basis of chargeable time recorded or proportionally) and for any expenses incurred on your behalf up to the date that our work has finished.

5. Expenses

By instructing us to act on your behalf, you are also authorizing us to incur such expenses and disbursements as we consider necessary to carry out the work.

We will require expenditures which we make on your behalf to be reimbursed to us as and when it is incurred and, in appropriate circumstances, may ask you to deposit funds in advance.

Amongst other things, disbursements may include court fees; administrative fees; postal and courier service; fees of experts and advisors engaged by us; search and registration fees, etc. This list of fees is not exhaustive.

We will also charge expenses for travel and accommodation incurred whilst travelling away from the office for matters directly related to your work.



We charge for all expenses on a real cost basis, except in cases of application of official Attorneys at Law Tariff, whereas depending on each particular case we may apply a different method of calculation as specified within the official Attorneys at Law Tariff.

6. Payments and invoicing

You are expected to furnish the Law Firm with all necessary information and documentation for proper identification, as well as information and documentation containing your registration with competent authority, VAT status and tax residency, as need may be.

Please include in our Agreement all your specific internal requirements with regard to invoicing, and the specific form and contents of the invoices. The Law Firm shall endeavor to meet such requirements, to the extent practicable.

Even if we cannot comply with such specific requirements, that will not exempt you from payment or delay your payment obligations.

Payment of our invoices is due within fifteen (15) days of the invoice issuing date unless other arrangements have been agreed to in writing.

Before receiving an invoice from us you may obtain a pro-forma invoice together with the detailed overview of the work performed.

You will have eight (8) days from the invoice or pro-forma invoice issuing date to inform us in writing of your comments or objections to the invoice received.

Eight (8) days following the submission of the invoice or pro-forma invoice, it shall be deemed that you have accepted to pay the full amount stated on the invoice. In the case of a pro-forma invoice being issued, after eight (8) days have expired, we may decide to issue an invoice replacing the pro-forma invoice. This invoice will be deemed to have been accepted by you for payment for the full amount on the date of its issuance.

When honoring our invoices, you will be obliged to reimburse the Law Firm for the entire net invoiced amount of its fees and costs, without any deduction (that may relate to withholding tax applicable



to you or bank transfer expenses, or any other similar expense that may decrease the respective amount).

If invoices are not paid when due, we reserve the right to charge interest at the statutory default interest rate. Moreover, the Law Firm is entitled to apply 5% increase on any and all invoiced amounts, to cover handling expenses of the Law Firm in case of your failure to reimburse bank wire transfer expenses or any other above mentioned deductions that should be covered at your expense.

If payments are overdue, we also reserve the right to suspend or terminate work. This will be the case whether our work relates to the matter to which the concrete invoice is issued or to any other instructions given to us by you until all outstanding sums to us are paid.

7. Change of the invoicing entity

If for any reason subsequent to the issue of an invoice you request us to re-issue the invoice to another entity we may decline to do so.

If your request is accepted, you agree to provide us, in parallel to our re-issuing of the invoice, with all documents and information requested enabling us to properly identify that entity as a client, as well as to reclaim the VAT charged on the original invoice, if applicable.

If we do not succeed to reclaim the VAT or it is impossible for whatever reason, you will be liable to reimburse us for the cost of that VAT, as well as any other cost incurred by re-issuing the invoice. You will also remain liable for payment of our invoices even if your request is accepted until all sums outstanding to us are paid.

8. Disputes and other proceedings

Regardless of the outcome of any litigation or administrative proceeding, or any other process that we are involved in on your behalf (“**Proceeding**”) you will always be responsible for paying our invoices, which may include the costs of assessment by the court or any other competent authority.



After a Proceeding has been concluded, the competent authority assesses payment of the successful party's costs of the Proceedings in such a way that generally results in the unsuccessful party having to pay either all or a portion of these costs.

Even if you are not reimbursed for the full, or any, costs of the Proceeding from the competent authority or from the unsuccessful party, or if, for whatever reason, that party does not comply with an order to reimburse you, you will nevertheless have to pay the full amount of our fees and expenses in accordance with our Agreement.

This matter is up to the discretion of the competent authority conducting the Proceeding and, if you have pursued issues which have not succeeded (even though you are successful overall in the Proceeding) or the competent authority believes that you have acted unreasonably, the competent authority has the power to reduce significantly the proportion of your costs that are to be reimbursed.

You are entitled to assessed and collected court and other expenses (that may be claimed either from the competent authority or from the opposing party), up to the amount paid for the services of the Law Firm. Above that amount, the Law Firm is entitled to claim the remaining apportioned and collected court and other expenses.

If you are unsuccessful in the Proceeding, the competent authority may order you to reimburse the costs of the Proceeding, including the successful party's legal expenses. These costs would be payable in addition to our charges and expenses.

We are willing to discuss with you the availability of conditional fee agreement options based on successful outcome of the Proceeding.

In addition, we are willing to discuss the availability of insurance to cover our fees and expenses should you elect to obtain such insurance coverage. We can also assist you in potential engagement of commercial companies or funds that provide litigation funding.

9. Termination of services

We expect to act on a matter until it is completed. We are entitled to terminate our services where we have good reason to do so and upon giving you a notice of thirty (30) days.



We would not, however, terminate the services in regular circumstances unless we felt it would not be in your interest for us to continue to act or if a conflict of interest arose, or if you fail to pay your invoices as they fall due, or if you fail to provide necessary documentation and information that is needed by the Law Firm in order to properly render its services, or if you fail to meet our request for payments on account of fees or disbursements.

If you or we decide that we will stop acting on your matter, you will pay our fees and any expenses incurred on your behalf up to the date of termination.

10. Conflict of interests and confidentiality

We cannot accept instruction to work if there is a conflict between your interests and the interests of another client of the Law Firm or interests of other persons, as prescribed by our professional code of conduct. This conflict may arise also during the course of a matter. If this situation occurs, we will discuss the position with you and determine the appropriate course of action, which may include us not providing you with legal services.

You are obliged to inform us without delay in case you become aware of circumstances that may lead to conflicts of interests.

In certain cases, we will be entitled to provide our services in a situation which may result in a conflict of interest. In such cases we will reasonably endeavor to inform all involved in the transaction about this occasion in order to obtain consent from all interested parties for such activities of our Law Firm. Also, in specific cases, we may organize our assistance so that different professionals or separate teams inside the Law Firm render services to clients in potential or concrete conflict of interests, provided that we have obtained consents of the clients and assured absolute separation of workflow between professionals and teams inside the Law Firm.

All information regarding your business and affairs will be regarded as and kept confidential at all times unless they are already in the public domain, or you instruct us to disclose information, or we are compelled or authorized to disclose it by law or by orders of public authorities (for example where fraud, money laundering or other crime is or may be suspected, or in case of requests of competent authorities, cases of claiming for unpaid fees, etc).



In accepting these General Terms, you hereby give your consent to our using of your name as a client and basic information about the transaction in which we have assisted you for the provision of information about our professional references. In no instance would this involve the disclosure of any confidential information. Irrespective of this general regime, you may withdraw your consent for the Law Firm to act accordingly in the moment of conclusion of the Engagement Agreement or subsequently, and in any case prior to our usage of such information. Additionally, you may request to authorize content of such information before its usage by the Law Firm, or request us to limit published information only to data related to identification of you as a client of the Law Firm or related to identification of the transaction, without revealing information about the client.

The confidentiality obligations of the Law Firm shall continue for the duration of the agreement with you and shall terminate three (3) years after the issuance of the last invoice for our services.

For the sake of clarity, the confidentiality obligation does not apply in situations where the Law Firm has a legal obligation to report and keep databases on transactions and its clients, under applicable regulations and indicators for the prevention of money laundering and financing of terrorism. Also, this obligation does not apply when information about the client or transaction is revealed to independent parties that are engaged in archiving and storage of documentation, or in providing the Law Firm with information technology services, or to brokers and insurance companies with which the Law Firm is in the process of concluding professional indemnity insurance and in the procedures of enforcing rights and discharging obligations under our insurance policies.

11. Data and consumer protection

The Law Firm processes personal information shared with us in accordance with applicable data protection legislation. By accepting the General Terms you are obliged to respect the respective regulations. The Law Firm will process only such personal information that we receive or request from you as required for discharging of the obligations under our agreement. In respect of any personal information you share with us you shall ensure that such personal information is accurate and up to date, that you have necessary authority from the data subjects for us to use and transfer it in discharging the obligations under our agreement.



In providing legal support we generally act as a data controller and we may process personal information for the purpose of: (i) providing the legal services, (ii) quality and client management activities, (iii) complying with laws, regulations and decisions of competent authorities, and (iv) maintaining and using of the information technology system.

We may transfer your personal information to third parties, i.e. data processors, in relation to any of the purposes as set out above. Some of these recipients may be located outside Bosnia and Herzegovina. Such transfers outside Bosnia and Herzegovina of data processed by the Law Firm will only be made in accordance with the applicable regulations.

To the extent we act as a data processor, the Law firm will: (i) process personal information only on your lawful written instructions, (ii) implement appropriate technical and organizational measures designed to ensure its security, (iii) impose confidentiality obligations on personnel not subject to the regulatory duty of confidentiality, (iv) transfer personal information to data sub-processors under a written contract and you authorize us for such transfer, (v) provide you with reasonable assistance in carrying out any legally required data protection impact assessment, complying with the rights of data subjects and complying with your own data security obligations under applicable regulations, (vi) notify you without undue delay after becoming aware of a breach in respect to it, (vii) subject to any legal or regulatory obligation, on your request either return or destroy personal information, and (viii) on your written request, provide you with reasonable information necessary to demonstrate our compliance with the outlined rules.

If the arrangement is concluded with you as a natural person via remote means, without a face to face meeting, you have the right to cancel it within fifteen days from the date of entering into the agreement with us, except in cases where we have started working on your matter prior to expiry of this deadline.

12. Archiving of documents

Once our fees have been settled, we will, if requested or in accordance with the Law Firm's internal rules on archiving, return to you all documents obtained or delivered to us for the purpose of handling your work.



The Law Firm's working papers, all correspondence between you and the Law Firm and other papers prepared by us will remain our property.

After the cessation of active work on the matter, the documents will be archived and stored, internally or by an independent party who is professionally engaged in the document storage or archiving.

We keep our files on the understanding that we have your authority to destroy the documents five (5) years after creation or acquisition of such documents or maximum ten (10) years in specific cases, in the manner and in accordance with the Law Firm's internal rules on archiving.

If your instructions require a review of any document that have been placed in archive, we reserve the right to charge for (a) any time spent reviewing the stored documents, and (b) any time spent preparing a written review of the said documents, regardless of whether or not the said documents are required by you or by another party upon your request and with your written consent.

In addition, we reserve the right to charge for the costs of obtaining any such documents from the independent document storage or archiving professionals that we have elected to archive the documents with.

13. Prevention of money laundering, financing of terrorism and bribery

We are obliged to respect all laws that relate to money laundering and the financing of terrorism and expect the same from you. The applicable regulations impose additional obligations on us that may limit or otherwise have impact on the possibility of us representing you or to continue to represent you in any case of suspected money laundering or the suspected intention of any party to that effect.

Effects of these provisions are broad, and they apply also to proceeds obtained by criminal acts, irrespective of their amounts.

Our regulatory obligations may include mandatory keeping of files that identify clients and their ultimate owners, identifying sources of funds used in the transactions that involved paying of our invoices, as well as keeping of any and all evidence about transactions of the values above the prescribed limits or that are related to indicators of suspected money laundering or financing of terrorism. In addition, in accordance with our regulatory duties, we may be obligated to make a



money laundering disclosure to competent authorities. In such cases, please take into consideration that we may not be able to inform you that such a disclosure has been made.

We may have to stop providing legal services to you in case you do not cooperate with us in discharging obligations under the relevant regulatory requirements, or in case of suspected money laundering or financing of terrorism.

The Law Firm cannot accept any liability stemming from whatever basis as a result of any mandatory disclosure to competent authorities in accordance with the above cited rules, or that results from rejecting to represent you or ceasing to work for you due to any of the above explained reasons.

The Law Firm will not undertake any action that would result in breaching of the anti-bribery and corruption regulations that are applicable in Bosnia and Herzegovina or in any other jurisdiction. The same is expected also from you.

14. Copyright and other intellectual property

We retain the copyright and all other rights to all the documents we provide to you. You are granted a non-exclusive license to use such documents for the purpose for which they are provided but not for any other purpose without first obtaining our written consent.

15. Limited liability

Unless otherwise agreed explicitly in the Agreement, we limit our monetary liability to you in respect of any losses, damages, expenses, disbursements or compensations stemming from or incurred in relation to our services only to the actual damage incurred (in local language: *obična šteta*). The Law Firm is not responsible for any lost profits or immaterial damage. The maximum monetary liability of the Law Firm towards you is capped to the lesser of the following alternative amounts: (i) the maximum amount of coverage under professional indemnity insurance of the Law Firm applicable at the time; or (ii) an amount equivalent to three (3) times the total fees collected by the Law Firm on the matter from which your claim originates, excluding VAT.

The procedure for the determination of our responsibility can be instituted within maximum of three (3) years following the date of performance of the actions that you allege give rise to the purported



liability, and in any case not later than thirty (30) days after you learn of the relevant action. After the expiration of the earlier of the two mentioned deadlines, any responsibility that we may have had ceases. We shall not be liable to pay you any amount that has been caused due to the fault of another party.

We believe the limitations on our liability are reasonable. We are, however, happy to discuss this limit with you if you consider it insufficient for your purposes and will investigate options for the provision of additional cover. These limits on our liability shall apply to work done under these General Terms and any additional work unless we specifically agree on different terms with you in writing.

16. Founders, employees, associates and other personnel engaged by the Law Firm

Having regard to our interest in limiting personal liability and exposure to litigation, it is a fundamental term and condition of our engagement that you agree and accept that the founders, partners, lawyers, associates, junior associates, employees, as well as other consultants and personnel engaged in whatever manner by the Law Firm will not be personally liable for the performance of the Law Firm, i.e. will not be personally liable to you.

You will not file any claim against any of the above-mentioned natural persons in respect of any losses, damages, expenses, disbursements or compensations stemming from or incurred in relation to services of the Law Firm.

Accordingly, the Law Firm is the entity exclusively responsible to you. For the sake of clarity, in any actual case the limitations of liability from the previous section of these General Terms shall apply.

17. Communication via the internet and emails

Where appropriate, it is our practice to use the internet and email to send documents and communicate. Although this is an extremely effective means of communication, and we are applying all reasonable procedures to assure safety and confidentiality, we are unable to guarantee the security and confidentiality of information exchanged in emails and over the internet.



The Law Firm does not accept liability if electronic communications and electronic data bases are misused, intercepted, corrupted, received by persons other than the intended recipient, or where there are delays or failures in receipt of the communication or the respective data.

18. Exclusive benefit

By accepting the General Terms you agree that nothing in these General Terms, or any other related agreement are intended to or can be enforceable by any third party or any person that is not a party to such agreements and terms.

You agree not to make our work available to third parties without first obtaining our prior written permission. We accept no responsibility to third parties for any aspect of our professional services or work that is made available to them without our explicit written consent.

Third persons may rely on our work only upon our written approval, under the conditions given in such an approval, and in any case under the limitation of our liability as provided in these General Terms. In any case, limitation of liability from the Agreement and/or these General Terms will apply to all such persons that rely on our work and services, as a single cap on our total liability, and it will not be multiplied or increased whatsoever as a result of these circumstances. If applicable, you are responsible to agree with any and all third parties on distribution of potential claims falling under this one and only cap that limits our total liability.

19. Waiver and invalidity

Our failure to enforce any one or more of the rights contained in the General Terms at any time or for any period can under no circumstance be interpreted as a waiver of such a right or rights.

The invalidity or unenforceability of any of the provisions of these General Terms shall not affect the remaining provisions which shall continue to bind all parties.

20. Entirety and survival of provisions

These General Terms, the Engagement Agreement and any other correspondence between the parties set out all the terms agreed between us in relation to the work we are to undertake for you.



In the event of any conflict between these General Terms and the Engagement Agreement, the Engagement Agreement shall prevail.

All provisions of General Terms, as well as all rights and obligations arising from the General Terms and by their implication intended to continue without limits, will remain in full force after termination of the services, as well as after Termination of our Agreement for whatever reason, and you accept that these General Terms are applicable to you accordingly.

21. Applicable law and jurisdiction

These General Terms shall be construed in accordance with the laws of Bosnia and Herzegovina and the Republic of Srpska, without regard to the conflicts of laws provisions thereof.

Any dispute which arises between the parties, of contractual or non-contractual nature, shall be exclusively resolved by the competent court in Banja Luka. However, you consent that the Law Firm may bring a collection claim against you in any jurisdiction of its choosing.

22. Amendments

With one (1) month`s written notice to you, we may modify these General Terms to reflect our current practices as well as to reflect any changes to any professional and other regulatory requirements that we are obliged to meet.

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